

GLOSSARY

TERM USED	MEANING
ACTD	Adult Cardio-thoracic Database
base rates*	the price for treatment of a DRG case with a case weight of 1.0
Board	the board of directors of Mediclinic International
CAGR (%)	compounded annual growth rate
cash conversion (%)	cash generated from operations divided by normalised EBITDA
CCU	critical care unit
CDLI	Carbon Disclosure Leadership Index
COHSASA	Council for Health Services Accreditation in South Africa
Companies Act	the South African Companies Act, 71 of 2008, as amended
Company	Mediclinic International Limited
CSI	corporate social investment
DHA	Dubai Health Authority
DHCC	Dubai Healthcare City
DoH	Department of Health
DRG	Diagnosis Related Grouping
EFQM	European Foundation of Quality Management
Emirates Healthcare	Emirates Healthcare Holdings Limited BVI, the intermediary holding company of the Group's operations in the United Arab Emirates, which is referred to as Mediclinic Middle East throughout the report
GDP	gross domestic product
GRI G4	the G4 Sustainability Reporting Guidelines developed by the Global Reporting Initiative
Group	Mediclinic International and its three operating platforms in Southern Africa, Switzerland and the United Arab Emirates ("group" refers to one of the Group's operating platforms, as the context may indicate, as defined below)
group	one of the operating platforms of the Group, as the context may indicate (please note that "group" is as defined in this definition and "Group" refers to the entire Mediclinic Group as defined above)
HAI	healthcare-associated infection
HASA	Hospital Association of South Africa
headline earnings	earnings attributable to ordinary shareholders, excluding capital profits and losses as defined in Circular 2/2013 issued by the South African Institute of Chartered Accountants
headline earnings per share (HEPS) (cents)	headline earnings divided by the weighted average number of ordinary shares in issue
highly specialised medicine (HSM)*	based on an inter-cantonal agreement, highly specialised fields of medicine, e.g. neuro surgery, are to be concentrated in only a few medical centres across Switzerland
Hirslanden	the Group's operations in Switzerland, trading under the Hirslanden brand, with Hirslanden AG as the intermediary holding company of the Group's operations in Switzerland
HISS	Hospital Infection Surveillance System
hospital lists*	cantonal (federal system) list of all hospitals with public service mandates for inpatient treatments, listing which hospitals are eligible to treat patients with basic health insurance and receive reimbursement (now based on the DRG system) through the public health insurance scheme; and receive public funding for investments in addition to the DRG-based reimbursement
HPCSA	Health Professions Council of South Africa

IQIP	International Quality Indicators Project®
JCI	Joint Commission International, an international quality measurement accreditation organisation, aimed at improving quality of care
JSE	JSE Limited, the stock exchange of South Africa based in Johannesburg
JSE SRI Index	Socially Responsible Investment Index of the JSE
King III	King Code of Governance for South Africa 2009 and King Report on Governance for South Africa 2009
market capitalisation	closing share price on the JSE multiplied by the number of ordinary shares in issue before deducting treasury shares
Mediclinic International	Mediclinic International Limited
Mediclinic Middle East	the Group's operations in the United Arab Emirates, trading under the Mediclinic brand, with Emirates Healthcare Holdings Limited BVI as the intermediary holding company of the Group's operations in the United Arab Emirates
Mediclinic Southern Africa	the Group's operations in South Africa and Namibia, trading under the Mediclinic brand, with Mediclinic Southern Africa (Pty) Ltd as the intermediary holding company of the Group's operations in South Africa and Namibia
MRSA	Methicillin-resistant Staphylococcus Aureus
net asset value per ordinary share - cents	net asset value divided by the number of ordinary shares in issue at year end
next financial year	the financial year which commenced on 1 April 2015 and ending on 31 March 2016
NHI	National Health Insurance of South Africa
normalised EBITDA	operating profit before depreciation and amortisation, excluding one-off items
normalised headline earnings	earnings attributable to ordinary shareholders, excluding capital profits and losses as defined in Circular 2/2013 issued by the South African Institute of Chartered Accountants, excluding one-off items
normalised headline earnings per share (HEPS) (cents)	normalised headline earnings divided by the weighted average number of ordinary shares in issue
normalised price-earnings ratio	closing share price on the JSE divided by the basic headline earnings per share, excluding one-off items
operating platform/s	Mediclinic Southern Africa, Hirslanden (Switzerland) and Mediclinic Middle East and their subsidiaries and associated entities, or any one of them as the context may indicate
period under review	the financial year which commenced on 1 April 2014 and ended on 31 March 2015
price-earnings ratio	closing share price on the JSE divided by the basic headline earnings per share
SAPS II	Simplified Acute Physiology Score II, a hospital mortality prediction methodology for patients in the adult critical care
UAE	United Arab Emirates
VON	Vermont Oxford Network, an initiative aimed at measuring and improving the quality of care in neonatal critical care units
* These terms relate specifically to the Group's operations in Switzerland.	